

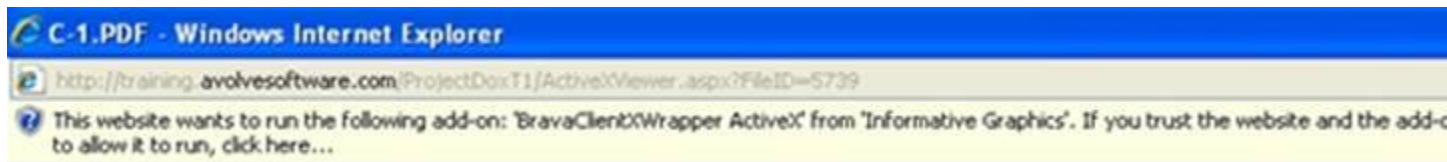
INSTRUCTIONS FOR EXTERNAL (Non-City) USERS:

In order for the new version to work, **you must FIRST install new ProjectDox Components on your computer.** To accomplish, please **click** on the **install ProjectDox** components link located on login screen. The link is located at bottom left of the login screen shown below:



NEXT: Please login.

Once you login and attempt to view a document, you may be prompted to install another component (see below). Please follow the instructions and click on the message as indicated.



NEXT: Learn the new features of the product. The new version will change the look of the viewer and markup functions. Please review the attached documentation for more detail.

If you need assistance on Monday, please email

knoxplans@cityofknoxville.org

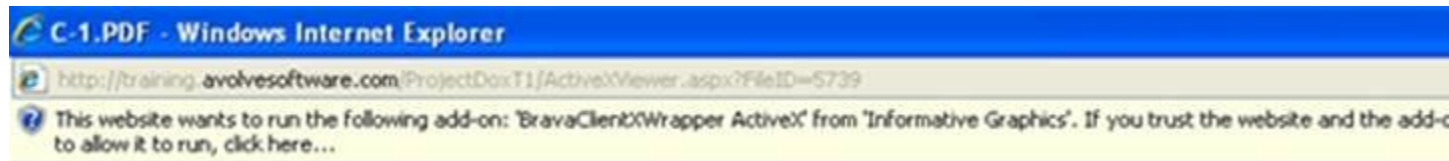
INSTRUCTIONS FOR INTERNAL CITY USERS ONLY

In order for the new version to work, **new ProjectDox Components must be installed on your computer.** To accomplish, please **LOGOFF your computer and LOGIN again prior to** using the new system. This will cause an **automatic installation** of the new components. **If the installation is successful, you will be prompted to enter ok as shown below.**



NEXT: Please login.

Once you login and attempt to view a document, you may be prompted to install another component (see below). Please follow the instructions and click on the message as indicated.



NEXT: Learn the new features of the product. The new version will change the look of the viewer and markup functions. Please review the attached documentation for more detail.

If you need assistance with the installation on Monday, please call the Help Desk at 5-3030.